



# **RATES, RULES & REGULATIONS OF THE WATER WORKS & SEWER BOARD OF THE CITY OF ANNISTON**

**GENERAL MANAGER  
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*As Revised Through  
April 2015*

**THE WATER WORKS AND SEWER BOARD  
OF THE CITY OF ANNISTON  
931 Noble Street, Suite 200  
P.O. Box 2268  
Anniston, Alabama 36202-2268  
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**RATES, RULES & REGULATIONS  
OF  
THE WATER WORKS & SEWER BOARD  
OF THE CITY OF ANNISTON**

These Rates, Rules and Regulations are made and approved by the Board of Directors of The Water Works and Sewer Board of the City of Anniston, and no official or employee of the Board has any power or authority to alter or change the same.

1. SCHEDULE OF RATES AND CHARGES FOR WATER AND SANITARY SEWER SERVICE

1.1. METER RATES FOR WATER SOLD TO CONSUMERS

Residential & Commercial

Quantity (ccf/month)				Unit Price
First	4	Units	at	3.28
Next	10	Units	at	2.77
Next	99999999	Units	at	1.84

Wholesale

Quantity (ccf/month)				Unit Price
First	4	Units	at	3.50
Next	996	Units	at	1.06
Next	99999999	Units	at	0.91

Industrial

Quantity (ccf/month)				Unit Price
First	4	Units	at	3.50
Next	996	Units	at	1.77
Next	99999999	Units	at	1.12

- 1.2. Municipalities, individuals, corporations, or associations, providing water service directly to not more than 100 customers shall pay a monthly aggregate minimum charge equal to the product of the lowest meter size minimum times the number of customers served by the meter, which aggregate minimum charge shall be paid for each month in which the total amount of water purchased calculated at the rate set out in the above schedule is less than the amount of the aggregate minimum charge.
- 1.3. MINIMUM CHARGES FOR METERED WATER SERVICE

Meter Size	Minimum Charge per Month
3/4" or less	\$ 14.00
1"	\$ 20.00
1 - 1/2"	\$ 30.00
2"	\$ 55.00
3"	\$ 125.00
4"	\$ 220.00
6"	\$ 500.00
8"	\$ 875.00
10"	\$ 1,400.00

- 1.4. METER SET CHARGES, TAP FEES, SERVICE CHARGES, CONNECTION FEES, DELIQUENT, AND OTHER CHARGES

1.4.1. CONNECTION FEES

SIZE SERVICE	CONNECTION FEES
2" and Smaller	\$ 45.00
3"	\$ 90.00
4"	\$ 180.00
6"	\$ 360.00
8"	\$ 620.00

1.4.2. TAPPING FEES\*

	Normal	Tapping Fee	McClellan Area
Size Meter	Tapping Fee	Sewer (All Sizes)	System Dev. Charge
5/8"		\$ 300.00	\$ 500.00
3/4"	\$ 750.00		
1"	\$ 850.00		

\*For tapping fees greater than 1", see engineering tapping fee schedule.

1.4.3. NON-PAY DELINQUENT CHARGES

Size Meter	Collection Fee	Reconnect Fee	Reconnect Fee 3",4",6",8"
5/8"	\$ 10.00	\$ 85.00	\$ 100.00
3/4"	\$ 10.00	\$ 85.00	
1"	\$ 10.00	\$ 85.00	
1-1/2"	\$ 10.00	\$ 85.00	
2"	\$ 10.00	\$ 85.00	

1.4.4. DELINQUENT/LATE CHARGE

Late Fees will be calculated at 15% on balances that are 25 days Past Due. A minimum late fee of \$2.50 will be applied.

#### 1.4.5. OTHER CHARGES

After hours/same day connection fee	\$ 45.00
Returned check fee***	\$ 30.00
Meter Test*****	\$ 20.00
Curb Stop Replacement*****	\$ 20.00
Broken Lock:	
1st Occurrence Broken Lock	\$ 100.00
2nd Occurrence	\$ 200.00
3rd Occurrence	Kill Tap
Broken Curb Stop:	
1st Occurrence Broken Curb Stop	\$ 100.00
2nd Occurrence & after Broken Curb Stop	\$ 200.00
Straight Pipe:	
1st Time Occurrence Straight Pipe	\$ 250.00
2nd Occurrence Straight Pipe	Kill Tap
Damage to Remote Read:	
1st Time Occurrence Damage Remote Read	\$ 150.00
2nd Occurrence & after Damage Remote Read	\$ 250.00

\*\*\* If service is discontinued due to a returned check, this fee must be paid in addition to the charges listed above.

\*\*\*\* Applied upon second request by customer unless meter is inaccurate. (less than +- 3% of 100% accuracy)

\*\*\*\*\* Curb stop replacement requested by customer.

#### 1.4.6. CHARGES FOR TEMPORARY CONNECTION TO PUBLIC HYDRANTS

Temporary connections to hydrants may be made upon permission from the General Manager or the Manager of Engineering Services. A security deposit shall be placed with the Board in the amount of \$750.00. The customer requesting the temporary connection shall pay current water rates of the Board for water obtained through the temporary connection. A metering device and reduced pressure zone backflow prevention device are required. When supplied by the Board, the customer shall pay a rental charge of \$10 per calendar day for each day **the device is in the customer's possession.**

1.5. PUBLIC FIRE PROTECTION

<u>Number Hydrants</u>	<u>Annual Charge per Hydrant</u>
First 10	\$50.00
Next 90	\$40.00
All Over 100	\$30.00

1.6. PUBLIC FIRE PROTECTION FOR OTHER THAN CITY OF ANNISTON

<u>Number Hydrants</u>	<u>Annual Charge per Hydrant</u>
County	\$115.00
Other Municipalities	\$115.00

1.7. RATES FOR PRIVATE FIRE PROTECTION

1.7.1. Individuals, corporations, or associations shall pay a monthly charge for private fire protection service equal to a monthly rate based on the diameter of private fire service connection plus a monthly charge based on an annual rate per private hydrant connected to the service.

SIZE SERVICE	MONTHLY RATE
LESS THAN 4"	\$ 10.00
4"	\$ 12.00
6"	\$ 28.00
8"	\$ 49.00
10"	\$ 110.00

ANNUAL RATE PER PRIVATE HYDRANT	
\$	132.00

1.8. RATES FOR SANITARY SEWER SERVICE

1.8.1. The rate for sanitary sewer service shall be a minimum static charge per month as shown below plus \$1.10 per 100 cubic feet user charge.

Meter Size	Minimum Charge per Month
3/4" or less	\$ 14.00
1"	\$ 20.00
1 - 1/2"	\$ 30.00
2"	\$ 55.00
3"	\$ 125.00
4"	\$ 220.00
6"	\$ 300.00
8"	\$ 300.00

1.8.2. Municipalities, individuals, corporations, or associations, providing sanitary sewer service directly to not more than 100 customers shall pay a monthly aggregate minimum static charge equal to the product of the current minimum static charge times the number of customers served.

#### 1.9. ADDITIONAL CHARGES FOR SANITARY SEWER SERVICE TO CERTAIN BUSINESS, COMMERCIAL AND INDUSTRIAL USERS

1.9.1. All business, commercial and industrial establishments which discharge waste into the sanitary sewer system with a strength in excess of 210 parts per million must pay an additional B.O.D./C.O.D. surcharge of \$100.00 per 1,000 pounds of B.O.D./C.O.D. load under existing regulations. The same charge also applies to solids concentrations in excess of 210 parts per million.

1.9.2. All business, commercial and industrial establishments that request permission to discharge a volume of special, non-hazardous, non-domestic liquid waste for which an indirect discharge permit does not apply shall be charged a fee, upon approval of the discharge, in the amount of not less than \$50.00 per discharge request. Such fee to be based upon man-hours needed to review documentation submitted describing said discharge and upon quantity of discharge.

#### 1.10. SEWER TAPPING FEE

Charge for taps onto the sanitary sewer shall be \$300.00.

### 2. APPLICATION OF RATES

2.1. The meter rates shall be applied and billed on a monthly basis to all consumers, and shall be billed on a cycle schedule.

2.2. The private fire protection rates shall be applied and billed monthly.

- 2.3. Where two or more houses or buildings or places of business are supplied through one meter, a minimum charge shall be made for each house or building or place of business, and the entire bill for all service rendered through the meter, including all charges for water and sewage used in excess of the minimum charge, shall be rendered to the person, firm, organization, partnership or corporation whose signature appears on the application for service through the meter. This rule applies to every applicant for water service who may furnish water to others in any manner, whether by extension of pipes or by allowing water to be carried in buckets or otherwise, or by allowing others to use water fixtures on his/her premises in such cases as the Board may permit.
- 2.4. Where two or more service lines supply one consumer with metered service, the minimum charge and declining block rate, according to classification, shall apply to each meter separately.
- 2.5. Where two or more private fire lines supply one consumer, the minimum charge and the discount rate shall apply to each line separately.
- 2.6. In the event any business, commercial or industrial user or any municipal corporation, public agency or other governmental body or public corporation, while a customer of this Board, assesses any lawful charge, franchise fee, line permit charge, right-of-way fee, assessment, rent, tax or any other charge against this Board for the transmission, storage, purification, processing or distribution of water or sewage; then and in such event, the rates for such customer charging such fee or levying such charge, be they wholesale, retail or under a special contractual arrangement, shall be increased so as to reflect the amount of said fees, levies or charges made against said Board; the end result being that any such charge, fee, tax, or levy shall be fully repaid to the Board by appropriate increases in the rates charged the agency making such charge, levy, fee or assessment.

### 3. TERMS OF PAYMENT

- 3.1. At the time of making application for service, the applicant must make payment to the Board of the fees or rates as the case may be, as fixed by the Water Works and Sewer Board of the City of Anniston.
- 3.2. Bills for metered service, except as hereinafter stated, shall include the minimum charge for the ensuing month and the excess over the minimum, if any, for the previous month, and shall be due and payable within ten days from the date of bill. Bills paid over 25 days past the billing date may be subject to a late charge as described under Section 1.4.5 above.



- 3.3. Bills for construction and special services, including utility relocation services, when performed are due upon receipt. Past due balances are subject to a 1.5% per month or \$25.00 late charge, whichever is more.
- 3.4. By State Law, 4% Alabama State Utility Tax shall be charged where applicable.
- 3.5. Bills for private fire protection shall be for service the previous month, and shall be due and payable within ten days from date of bill. Bills paid over 25 days past the billing date are subject to a late charge as described under Section 1.4.5 above.
- 3.6. If any bills or charges for water service, sanitary sewer service or any other service provided by the Board are not paid within 25 days after they become due, they shall be classified as delinquent and if such charges, together with any other charges that shall have become due from such customers during said interim period, are not paid within ten days after such delinquency date, service to such delinquent customers may be **discontinued. The mailing of such notice to the customers' mailing address** as shown on the records of the Board or the delivery of such notice to the home or to the service address of the customer will be deemed to be sufficient compliance with this provision.
- 3.7. In the case of transient or temporary customers the Board may make a charge to cover the cost of making connections with its mains; setting, reading and removing the meter; and for the water consumed at the regular rates. The Board may also require a deposit to be made in advance by such transient or temporary consumer to cover the cost of making the connection, setting the meter and the probable water used. Where temporary connections are made to public hydrants, charges shall be made as shown in Section 1.4.7.
- 3.8. In addition to all other fees, charges and deposits now required for water or sanitary sewer service, each applicant hereafter shall pay to the Board the following:
- 3.8.1. Any customer whose service has been discontinued for nonpayment of charges or other lawful cause shall be required to make such additional payments and pay applicable fees as shown in the current Schedule of Rates & Charges, before service is restored.
- 3.8.2. Any customer who by any device or method that is not in conformity with the Rates, Rules and Regulations of the Board and whose **service has been discontinued, takes water from the Board's system** shall, before service is restored, shall pay to the Board the maximum

applicable fees and charges as shown in the Schedule of Rates and Charges for Water and Sanitary Sewer Service, Section 1.4.1 and 1.4.2. All applicants who have made deposits for water or sanitary sewer service shall be entitled to have refunded to them all such deposits so made when service is terminated or discontinued, provided that there shall be deducted therefrom any sum owing to the Board by such customer for any cause.

3.9. All bills for water and sewer service or any other charges made by the Board are payable at the office of The Water Works and Sewer Board.

3.10. Bills and notices of The Water Works and Sewer Board will be mailed or **delivered to the consumer's last address as shown by the records of the** Board, and failure to receive a bill or notice shall not extend the time of payment. All notification, correspondence and communication shall be deemed sufficient when performed via U.S. Postal Service mail.

#### 4. ABATEMENT AND REFUND

4.1. Abatement or refund of the deposit will be made when the consumer notifies the Board to discontinue service; said abatement or refund to represent that portion of the minimum charge covering the period from date of notice to discontinue to the end of the billing period for which charges have been made; provided that the amount of water used up to date of notice to discontinue shall first be paid.

4.2. No abatement will be made for water consumed by leakage in the **consumer's pipe or plumbing fixtures. The meter shall be the dividing** point between the consumer and the Board as to leakage and maintenance for water service. In the case of sanitary sewer service, the dividing point will be at the connection of the customer service line to the public sewer main.

4.3. No abatement will be made to a current customer of record for usage/consumption made by prior customers of record at the same service location.

#### 5. EXTENSION OF WATER MAINS

Prospective customers or consumers of water, including developers or owners of real estate subdivisions who desire to have existing water mains extended in order to provide water service at locations where mains do not presently extend, shall make written application therefor to the office of The Water Works and Sewer Board of the City of Anniston, Post Office Box 2268, Anniston, Alabama 36202-2268. An accurately-scaled drawing and a legal description of the property to be served must accompany the request.

## 5.1. REVIEW OF REQUESTS FOR THE EXTENSION OF WATER MAINS

Within a reasonable time after application for a water main extension, the General Manager or Manager of Engineering Services shall initiate, or cause to be initiated, an investigation for the determination of the necessity and feasibility of such water main extension and shall calculate the length of water main extension required to provide water service to the location requested. The cost of said main extension for which application has been made shall be based on the application of the prevailing water main extension rate to the length of required main extension so calculated.

An exception to the above method of determination of the charge for a water main extension shall be in instances in which, in the opinion of the Manager of Engineering Services and/or General Manager, the requested main extension could result in an economically unfeasible situation for the Board. In such cases, the Manager of Engineering Services shall prepare, or cause to be prepared, preliminary drawings and/or estimates for presentation to the Board of Directors at a regularly scheduled Board meeting.

At a regularly scheduled meeting, the Board will review the requested water main extension as proposed by the Manager of Engineering Services. The Board will at that time act upon the requested water main extension and, if approval is granted, will determine the cost to be borne **by the applicant (hereinafter to be referred to as "developer")**.

The applicant will be notified, either personally or in writing, as soon as practicable as to the approval or rejection of his request.

## 5.2. CONTRACTS FOR WATER MAIN EXTENSIONS

Upon approval by the Board or, in such cases that do not require Board approval, the General Manager shall have authority to enter into contract with the developer for the proposed water main extension. Developer shall be required to deposit the amount arrived at by the application of the prevailing water main extension rate per foot multiplied by the length of the requested water main extension or, when appropriate, the amount determined by the Board to be borne by the developer. The Board will then enter into contract to install a water main of such size and type as it deems proper, said water main to be installed in order to provide water service for prospective customers along said extension. Said main shall

be the sole and exclusive property of the Board and the developer shall have no right, title, or interest thereto or therein.

All rights-of-way adjacent to the property to be served, and all lots (if property is to be a subdivision) shall be dedicated and recorded in the Office of the Judge of Probate of Calhoun County, Alabama, at the time of execution of the contract. Furthermore, all rights-of-way in which water **mains are to be installed shall be "down to subgrade" and all drainage structures shall be installed.** The Manager of Engineering Services shall be informed of such condition by the appropriate authority before water mains are installed.

#### 5.3. CHANGE OF WATER MAIN EXTENSION RATE

If, during the time between the entering of the contract for the installation of a water main extension and the time of actual installation of said extension, the Board shall duly establish a new rate for the extension of water mains, then the new rate for main extensions shall apply to that extension and the developer shall pay to the Board, on demand, the balance between the new rate and the old rate for the extension of water mains. The Board agrees to make reimbursements if appropriate due to the application of newly-established rate if payment by the consumer for the water main extension was made within three months prior to the date of change of said extension rate.

The Board reserves the right to establish a new rate for the extension of water mains, without notice to the developer.

#### 5.4. EFFECTIVE DATE

The provisions of this resolution shall be effective beginning May 1, 2002, with respect to applications for water main extensions.

### 6. APPLICATION FOR CONNECTION TO MAIN

Connection with the mains of the Board, where they are adjacent to the premises to be served, will be made upon written application of the owner of the premises, on forms furnished by the Board, and upon payment of applicable charges and full compliance by the applicant with rules and regulations of The Water Works and Sewer Board. The size of service line, valves, meters, and other fittings, fixtures or **appliances on the Board's side of the meter necessary** to give the service applied for shall be determined by the Board.

### 7. EXTENSION OF SANITARY SEWER MAINS

#### 7.1. APPLICATION FOR PERMISSION TO EXTEND SANITARY SEWER MAINS

Prospective customers of the sanitary sewer system, including developers or owners of real estate subdivisions, who desire to have existing sanitary sewer mains extended in order to provide sanitary sewer service at locations in which mains do not presently extend, shall make written application therefor to the office of the Water Works and Sewer Board of the City of Anniston, Post Office Box 2268, Anniston, Alabama 36202-2268. The applicant shall furnish all information necessary for Manager of Engineering Services to determine the expected quantity and quality of the wastewater contribution of the facilities to be located on the property to be served by the requested extension.

#### 7.2. REVIEW OF REQUESTS FOR THE EXTENSION OF SANITARY SEWER MAINS

Within a reasonable length of time after application for a sanitary sewer main extension, the Manager of Engineering Services shall initiate or cause to be initiated an investigation for the determination of the necessity and feasibility of such main extension, and the effect of the proposed wastewater contribution upon the sanitary sewer collection and treatment system. The results of said investigation shall be presented to the Board of Directors at a regularly scheduled Board meeting.

At a regularly scheduled meeting, the Board will review the requested sanitary sewer main extension and will act on said request. The applicant shall be notified, either personally or in writing, as soon as practicable, as to the approval or rejection of his request.

If approval is granted, the applicant (hereinafter referred to as **"developer"**) **shall be authorized to construct said main extension, subject to the "Regulations and Specifications Regarding the Design, Installation, Inspection, and Acceptance of Sanitary Sewers and Appurtenances of The Water Works and Sewer Board of the City of Anniston, Alabama"**.

#### 8. APPLICATION FOR SERVICE

8.1. Upon written application on the form furnished by the Board, and upon compliance by the applicant with the Rates, Rules, and Regulations of The Water Works and Sewer Board of the City of Anniston, the owner or tenant of any premises will be supplied with water service, provided connection with the main has already been made or applied for by the owner of the premises.

8.2. Such application for service may be in substantially the following form:

**"The undersigned** hereby requests to be supplied with water by The Water Works and Sewer Board of the City of Anniston at the premises **shown hereon, and none other, for which I agree to pay at the Board's** established schedule of rates, and to comply with the rules and regulations of the Board, making them a part of this agreement. I agree to claim no damage on account of the stoppage of the flow of water resulting from accident, or where necessary to make alterations, repairs or improvements. I further agree to pay the charges for all water used and sewer charges when applicable for the premises as applied for in the application until I order the water service discontinued. For failure to comply with this agreement or any part thereof, The Water Works and Sewer Board may shut off the water from such premises without notice to me.

The undersigned customer agrees that no extension of service lines covered by this agreement shall be made to provide water or sewer service to a third party. In the event it is learned that the undersigned customer has allowed a third party to use or connect to the water or sewer service line by this agreement, whether for a fee or at no charge, The Water Works and Sewer Board of the City of Anniston shall immediately disconnect service to the undersigned customer.

If service is disconnected due to the foregoing conditions, service shall be reconnected at the earliest convenience of The Water Works and Sewer Board, after the undersigned customer has provided satisfactory proof that the third party has been disconnected from water or sewer service line covered by this agreement.

I, the undersigned customer, hereby acknowledge that I have read and understand the conditions set out above for water and sewer services provided by The Water Works and Sewer **Board of the City of Anniston."**

- 8.3. A new application must be made by the consumer upon any change in tenancy, or change in premises, and The Water Works and Sewer Board has the right to discontinue the water supply until such new application is made.
- 8.4. Should a consumer occupying any premises where the water service is on, fail to apply to The Water Works and Sewer Board for service within forty-eight hours after occupying such premises, he shall be liable for all charges for water and sewer service that premises that have accrued since the last regular reading of the meter prior to the date said new consumer occupied such premises.

## 9. SERVICE PIPES, METERS AND FIXTURES

- 9.1. The Water Works and Sewer Board will furnish and maintain at its own cost, all necessary pipes, fittings and appliances, including meters, meter boxes, electronic reading devices, valves and valve boxes, to deliver water **to the consumer's pipe line at a point just inside the curb line on the street**, and just outside the property line in alleys and to other public places; all such pipes, meters, valves, boxes and appliances to remain the property of The Water Works and Sewer Board, and at all times to be accessible to it and under its control.
- 9.2. **The service line from the Board's valve box on private fire** protection lines, or the service line from the meter box on metered service, or any backflow prevention device (if required by the Board); shall be installed, owned and maintained in good condition by the consumer or his landlord; and shall include a valve or stop and waste cock so situated that it controls the main service line and all fixtures of the consumer.
- 9.3. **All leaks in the service pipe from the Board's valve or meter box to the consumer's premises, and all leaks in the fixtures on the consumer's premises** shall be the responsibility of the consumer, both as to maintenance and as to payment for water wasted.
- 9.4. All pipes, meters and appliances of the Board and all pipes, fixtures and **plumbing on the consumer's premises shall at all reasonable hours be accessible** for inspection by authorized agents of the Board.
- 9.5. A suitable backflow prevention device shall be installed on each service connection where an existing or potential health hazard to the water system exists or whether a condition exists as stated in ADEM Administrative Code R 335-7-9-.03, latest edition.

## 10. METERS

- 10.1. The Board will install meters on all service lines and charge for water consumed at the schedule of rates.
- 10.2. The Board reserves the right to install meters on any private fire protection line and charge for all water consumed at the regular rates in excess of the amount required for extinguishing fires and normal testing and fire drills supervised by the authorized employees of the consumer or personnel of the fire department.
- 10.3. All meters, meter boxes, and electronic reading devices will be furnished by the Board and shall remain its property and be accessible to and subject to its control.

- 10.4. Meters and electronic reading devices will be maintained by the Board so far as ordinary wear and tear are concerned; but damage due to hot water or any other cause under control of the consumer shall be paid for by the consumer.
- 10.5. The consumer shall notify the Board of any injury to or the non-working of the meter, as soon as it comes to his knowledge.
- 10.6. When water is furnished by meter measurement, the quantity recorded by the meter shall be conclusive on both the consumer and the Board, except when the meter has been found to be registering inaccurately or has ceased to register. In the latter case, the quantity will be determined by the average registration when the meter was in working order.
- 10.7. In case of a disputed account, involving the accuracy of the meter, such meter shall be tested by the Board upon the request of the consumer. In the event the meter so tested is found to have an error in registration of three percent or more, the current bill will be increased or decreased accordingly. If requested by the consumer, preceding bills may be **increased or decreased accordingly provided that, in the Board's** discretion, the meter had error in registration during the billing period considered for bill adjustment. In no case will bills be increased or decreased for more than three preceding billing periods. No meter will be tested for the same consumer more often than once in any twelve-month period, except at the expense of the consumer in case the meter is found not to be in error more than three percent either way. Additional meter test will be billed as shown in the current schedule of rates, fees and service charges.

## 11. COMPLAINTS

Any consumer having a complaint as to minimum charge, the meter registration, the meter reading, the computation of the bill, the quality of the service, or any other complaint regarding water service, may register such complaint at the office of The Water Works and Sewer Board, and each said complaint shall be thoroughly investigated and report made to the consumer making the complaints.

## 12. DAMAGES

- 12.1. **The Board shall in no event be responsible for maintaining any consumer's** service line, nor for damages done by water escaping therefrom, nor for defects in lines or fixtures on the property of the consumer. The consumer shall at all times comply with regulations of the municipality or government body having jurisdiction and The Water Works and Sewer



Board, relating to the service lines, and shall make all changes in his line required on account of change in grade or otherwise.

- 12.2. All injury to mains, service pipes, valves, meters, fire hydrants or other appliances of the Board shall be chargeable to the person or persons causing such injury, and the expense of repairing the same shall be recovered from such person and/or persons.

### 13. DISCONTINUANCE OF SERVICE

Service under any application may be discontinued for any of the following reasons:

- 13.1. For misrepresentation in application as to property or facility to be supplied, or the use to be made of the water.
- 13.2. For neglecting or refusing to make or renew advance payment, or for non-payment of any account for water supplied and sewer charges or water service for fire protection, or for non-payment of any scheduled fee or charge.
- 13.3. For the use of water, or extension of water service, to or for any other property or person than that described in the application for service, including to an unauthorized third party.
- 13.4. For willful or negligent waste of water through improper or imperfect pipes or fixtures.
- 13.5. For use of water through private fire protection lines for any purpose other than the extinguishment of fire or supervised fire drills, or the use of water through any device installed in place of the approved Anniston Water Works and Sewer Board metering device; or the use of water by any means other than through an approved metering device.
- 13.6. In case of vacancy of premises.
- 13.7. For molesting or damaging any pipe, meter, seal, curb stop, meter box, or any other appliance of the Board, or by blocking or restraining access by Anniston Water Works and Sewer Board personnel to any such appliance.
- 13.8. For faulty plumbing fixtures that might siphon impurities into the water supply; for **unauthorized "cross connections" or for any other condition** not approved by the Public Health Department or Alabama Department of Environmental Management. In particular, there shall be no physical connection between a private well or any other source of water supply on the premises of the consumer and the water system of the Board. A valve

separating the auxiliary system from the water system of the Board shall not be considered adequate protection. The Board shall consider the approval of the use of reduced pressure backflow prevention devices, or other similar devices, if the consumer can demonstrate to the satisfaction of the Board that the use of such devices provides adequate protection of the water system of the Board.

13.9. Similarly, vacuum breaker and other devices shall be used in accordance with the requirements of the Southern Standard Plumbing Code, latest edition.

13.10. For violation of any Rule and/or Regulation of The Water Works and Sewer Board of the City of Anniston.

13.11. At the direction of any duly sworn law enforcement officer in the event of a law enforcement emergency.

13.12. **Any premise determined a "Public Nuisance" or scheduled for demolition** under the City of Anniston Public Nuisance Abatement Ordinance, or similar ordinance of a city, county, or state government.

#### 14. RENEWAL OF SERVICE

14.1. When service has been discontinued, the same will be renewed under a proper application; provided the conditions for which the service was suspended have been corrected, and upon the payment of all charges provided in the schedule of rates of The Water Works and Sewer Board.

14.2. A consumer whose service has been discontinued for non-payment, or who owes a past due account for water or sewer service at a residence or place of business, shall not have the right to require service at another residence or place of business until all charges of the Board for water and sewer service furnished have been paid, and its rules and regulations complied with.

#### 15. GENERAL RULES AND REGULATIONS

15.1. No plumber, or other unauthorized person shall turn water off or on or **operate any of The Water Works and Sewer Board's valves, corporation stops, curb stops; or disconnect or remove any meter without the consent of the Board. All appliances are for use by the Board's employees only.**

15.2. The rate fixed in the schedule to be paid for private fire protection contemplates the use of a sufficient amount of water through said hydrants for a bona fide purpose of extinguishing fires, by or under supervision of the fire department or authorized employees of the

consumer. Use of the hydrants and the water that flows through them for any other purpose is forbidden.

- 15.3. Use of public fire hydrants or the water that flows through them for any other purpose than extinguishment of fire, fire practice and/or hose testing by the fire department is forbidden except as the Board may give written permission for each particular time and occasion. Temporary use of fire hydrants by permission must include backflow prevention device.
- 15.4. No consumer shall furnish water to any other person, firm or corporation, either by use of pipes or fixtures on his own premises, or by extending pipes to the premises of the other person, firm or corporation, or by allowing water to be carried from his pipes, fixtures or premises without first having complied with the rates, rules and regulations governing such cases including prior approval by the Board.
- 15.5. All consumers requiring both metered and fire protection service shall install two separate lines, with no inter-connection to exist between them; one of the lines to be used only to supply fire protection, except for cases where the Manager of Engineering Services and/or General Manager approves installation of a fire service rated meter to supply both fire and domestic service.
- 15.6. It being unlawful to install a meter jumper, or to restore or receive water or sewer service in any manner without having complied with the rates, rules and regulations of The Water Works and Sewer Board, all persons doing so shall be prosecuted according to law, including but not limited to Alabama Criminal Code, Title 13-A, Section 8-3.
- 15.7. As necessity may arise in case of break, emergency or for other unavoidable cause, the Board shall have the right to temporarily shut off the water supply, in order to make necessary repairs, connections, etc. In such case, the Board shall not be liable for any damage or inconvenience suffered by the consumer.
- 15.8. When in the course of regular business, an interruption of service is contemplated for some necessary reason, those consumers whose service will be affected shall be notified in advance; provided the consumer can be reached by phone at his premises or through public news medias or by personal contact at his premises as shown on the customer records of the Board.
- 15.9. The Board shall have the right to reserve a sufficient supply of water in its reservoirs at all times, to provide for fire and other emergencies, or may restrict or regulate the quantity of water used by consumers in case of

scarcity, or whenever the public welfare may require it. This may include, where necessary, the use of temporary conservation rates and any other measures deemed necessary by the Board.

15.10. No agent or employee of The Water Works and Sewer Board shall have the right to bind it by any promise or agreement in violation of these rules and regulations.

15.11. The Water Works and Sewer Board reserves the right at any time to alter, amend or add to these Rates, Rules and Regulations, or to substitute other Rates, Rules and Regulations therefor.

Adopted	September 9, 1965
Amended	September 17, 1981
Amended and Adopted	April 18, 2002 (Effective May 1, 2002)
Amended and Adopted	January 15, 2004 (Effective Feb.2004)
Amended and Adopted	December 2008 (Effective Jan 1, 2009)
Amended and Adopted	December 2008 (Effective Jan 1, 2010)
Amended and Adopted	December 2008 (Effective Jan 1, 2011)
Amended and Adopted	December 2008 (Effective Jan 1, 2012)
Amended	October 18, 2012
Amended	April 1, 2013
Amended	June 27, 2013
Amended	September 12, 2013
Amended	April 1, 2014
Amended	April 8, 2014
Amended	January 1, 2015
Amended	April 1, 2015